

## Operation & Warranty (US & Canada Only)

### K-9 BSD-2

07/2005 updated 01/10

Note: all units are shipped with charged battery ready for use.

#### Operation:

1. Manually compress piston w/push tube.  
(Turns power on)
2. Insert reward item.
3. Release w/hand held transmitter.  
(Turns power off)

Device is preset to eject large Kong 12 inches, can also be adjusted for use with a variety of rewards. To include rubber ball, tennis ball, or towel.

**Kong must be installed with large hole up**

Operation: Red LED light on fast charging Green LED on trickle charging. If unit is to be stored or extended use it is recommended to trickle charge with green light on several hours. Can be activated 100 plus times between charges. Never engage with charger connected and store in released position.



Device is intended to be used with adapter plate for initial odor presentation directly above and around reward item. A plastic rivet and cap is furnished for horizontal use.

New 2009 Visit [www.k-9bsd.com](http://www.k-9bsd.com) for complete set of training video examples.

#### Warranty:

Two year warranty on major components: main solenoid, internal receiver, barrel, base housing, piston, spring and trigger assembly. Ninety day warranty on all other parts and hardware. No warranty caused by improper use, care or water damage. Owner is responsible for all shipping charges.

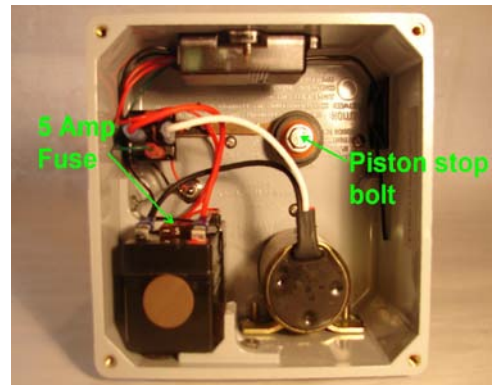
All warranty issues to be authorized or performed by Reiter Systems LLC. Eau Claire, WI contact [info@www.k-9bsd.com](mailto:info@www.k-9bsd.com). Or phone 715-864-3327 M-F 9am – 5pm CST.

Cleaning:

Remove base cover and cock device next remove piston stop bolt with 7/16 socket. Caution! Make sure barrel is pointed down and resting on bench, manually release trigger lever, piston and spring will pop out.

A mild dish soap recommended wipe out bore and clean piston as needed. Take care not to saturate base interior with moisture by sealing housing hole with tape or plug.. Finish by wiping down with clean dampened paper towel and allow to air dry before assembly. Use same process on distracter boxes and tubes.

Reassemble by placing device with barrel up drop spring and piston in place. Hold trigger lever in released position compress spring & piston until bottoms then release trigger. Install piston stop bolt by hand and then snug up with socket and finish assembly.



### Adjustment

Remove base cover 4 attaching screws & cover then cock device.

Add washers between orange colored cushion and steel washer of the piston stop bolt to decrease travel. (*Washers are cut to allow installation with out bolt removal*)

Note: Device is preset for KONG to eject at 12-18 inches  
Towel use 13' x 17" terry towel folded twice lengthways and roll tight  
For 2 1/2" tennis ball add approximately 3 washers

If more delivery is desirable replace the 4" adjuster bolt with a 4.5" length. Reinstall the cushions and washers in exact location as original bolt. This is max allowable distance for proper operation!

### Trouble shooting

Device inoperative battery charger shows green light.

1. *The 5 amp fuse blown. Inspect and replace if needed.*
2. *Battery below 8 volts will only show trickle charge (green light). Charge for 8hrs.*
3. *Battery sulfated will not hold charge or voltage. Replace with new.*

### Kong hangs up and does not always eject.

1. *The Kong must be installed large hole up positioned squarely in bore. Never angled.*
2. *Damp Kong's are tacky and will stick to bore. Always use clean and dry!*